



## Terms & conditions for Outdoor daycare 2024 (hundebarnenhagen)

Natural or legal person who accepts the terms of agreement from Dog Hiking Oslo(DHO) owned by Christian Marquez Barreto organisation no.926 865 994 VAT (hereafter DHO) is hereafter referred to as DOG OWNER.

### **1. Conclusion of agreement**

The agreement is considered concluded when the DOG OWNER orders the purchase of outdoor daycare per e-mail or SMS.

### **2. Services**

The parties agree that the DOG OWNER has entered into a daycare agreement with DHO. The dog must be walked by DHO and picked up at the agreed address. WHO collects the dog at 08:00 AM at the earliest and delivers home to the agreed address no later than 16:00. DHO assure the dog will join both of the tours during our open hours.

#### **2.1. Transportation**

WHO is responsible for fair and healthy transportation of the dog, therefore our fleet of cars are well adapted for safe and comfortable transportation.

#### **2.2 Weather**

During the cold weather and extreme weather conditions DHO must ensure the health and safety of the dogs:

- Temperatures under -15 there will be 30-45 minutes walks.
- Extreme weather conditions like heavy snowfall, icy roads, rain storms or heavy heat, DHO or owner can consider cancellation on the same day with no charge.

### **3 Leash Period (Båndtvang)**

During this period DHO will take morning walks with dogs on leash. For the second walk we have made an agreement with Maridalen Hundepark where the dogs can run free in a fenced field.

### **4 Heat (løpetid)**

DHO must ensure all the females on heat remain safe during heat period which means diversification of the groups away from the males and holding on leash. This period can last up to 3 weeks.

During this period DHO can choose in which group the dog fits better. If the dog cannot be safe on the walks, DHO can cancel the walks.

### **5. Price**

Prices included transport, dog park and Mva (taxes)

	<u>Price per day</u>	<u>Price per month</u>
● Outdoor daycare x1 fixed per week:	750 kr	3.000 kr
● Outdoor daycare x2 fixed per week:	625 kr	5.000 kr
● Outdoor daycare x3 fixed per week:	500 kr	6.000 kr
● Outdoor daycare x4 fixed per week:	400 kr	6.400 kr
● Outdoor daycare x5 fixed per week:	350 kr	7.000 kr
● <b>Drop-in:</b> 1000 kr day		

### **6. DOG HIKING OSLO (DHO) liability**

DHO's responsibility only applies when the dog is with DHO.

DHO must ensure that the dog thrives and stays in safe surroundings, this avoids causing harm, harm to itself, other animals or people.

If equipment from DOG OWNER is included, WHO is responsible for its proper use and maintenance of the equipment. DHO is not liable for compensation if the equipment is damaged. DHO must show care for the dog in accordance with the Norwegian Animal Welfare Act and do their best to ensure that the daycare agreement is pleasant for both animals and humans.

## **7. DOG OWNER'S responsibility**

DOG OWNER is responsible for relevant information that can enable it to ensure good cohesion and functionality in the dog group. DOG OWNERS are obliged at all times to inform if the dog is on heat, has lice, fleas, mites, kennel cough or other infectious diseases that can cause or affect the dog, the functionality of the dog or the group. DHO can, on the basis of the dog's condition, exclude the dog from the daycare services

DOG OWNER must inform DHO of any injuries or illnesses the dog has had before

The dog walking agreement is entered into. If nothing else has been agreed, the DOG OWNER is financially responsible for covering health expenses, insurance or treatment of persistent illnesses in the dog.

## **8. Insurance**

All dogs must be insured by the owner and DHO is not responsible for:

- Old injuries and diseases or conditions related to age
- Genetic diseases or injuries
- Cuts, tears or other minor injuries caused by playing or running during the CONTRACT PERIOD

DHO cannot have veterinary treatments performed on the dog without the DOG OWNER's permission, except from absolutely acute or life-threatening cases.

## **9. Registration, cancellation, change and termination**

### **9.1. Registration for dog walking tour**

If the DOG OWNER has not agreed to fixed daycare days, the DOG OWNER must no later than Fridays at 16:00 give written notice (SMS or EMAIL) to DO for which day(s) DOG OWNER wants dog walking on the following week.

Registration with less than 12 h to the opening hours will be considered as **drop-in**.

### **9.2. Cancellation and changes**

Cancellation or changes must be informed to DHO no less than 12 h before the opening hours

If the DHO is not informed with less than 12 h, the DOG OWNER will be invoiced for the regular booked service.

### **9.3. Resignation**

Notice period is 5 working days for DOG OWNER, unless otherwise agreed.  
DHO can at any time exclude the dog from the dog walking service, if the dog is aggressive and can cause damage to other dogs, both inside and outside the dog group.

### **10. Payment terms**

DOG OWNER pays at all times current prices for the services that DHO offers. Invoices will be sent monthly within the first five days of the following month. Due date on the invoice is normally 10 days. In the event of late payment to DHO, late payment interest is calculated according to the applicable law. Continued non-payment after 28 days after the due date will be in total outstanding forwarded to debt collection and associated costs be charged to the DOG OWNER.

### **11. Opening hours and contact**

We answer phone calls, text messages and e-mails between 07:00 and 17:00 on weekdays. All messages are sent in writing either as SMS(including whatsapp) or by EMAIL.

Working calendar as the school calendar in Norway.

Welcome to DOG HIKING OSLO family!

Christian Marquez Barreto  
CEO

